



# 2022

## Behavioral Health Provider Directory

Senior Whole Health (HMO D-SNP) and Senior Whole Health NHC  
(HMO D-SNP)

Massachusetts

Bristol, Essex, Hampden, Middlesex, Norfolk,  
Plymouth, Suffolk, Worcester

This behavioral health provider directory was updated on 10/2021. Some providers may have been added or removed from our network after this directory was printed. For more recent information or other questions, please contact Senior Whole Health, Member Services, at (888) 794-7268, (TTY: 711). Hours are 8 a.m. to 8 p.m., Monday through Friday (from October 1-March 31, 7 days a week), or visit [www.seniorwholehealthMA.com](http://www.seniorwholehealthMA.com).

[If you have additional questions, please call Member Services, at (888) 794-7268, (TTY: 711),

For more information visit [www.seniorwholehealthMA.com](http://www.seniorwholehealthMA.com)

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# Senior Whole Health (HMO D-SNP) and Senior Whole Health NHC (HMO D-SNP) 2022 Behavioral Health Provider Directory



## Introduction

This *Behavioral Health Provider Directory* includes information about the providers and types in Senior Whole Health (HMO D-SNP) and Senior Whole Health NHC (HMO D-SNP) and listings of all the plan’s behavioral health providers as of the date of this Directory. The listings contain address and contact information, as well as other details such as days and hours of operations, specialties, and skills. Key terms and their definitions appear in alphabetical order in the last chapter of the *Evidence of Coverage*.

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## A. Disclaimers

- ❖ This Directory lists behavioral health professionals (such as psychiatrists and psychologists) and facilities (such as hospitals or clinics).
- ❖ These are referred to as “network providers” in this Directory. These providers signed a contract with us to provide you services. This is a list of Senior Whole Health’s behavioral health network providers for the counties of Bristol, Essex, Hampden, Middlesex, Norfolk, Plymouth, Suffolk, Worcester, which are a subset of the full service area that includes the counties of Bristol, Essex, Hampden, Middlesex, Norfolk, Plymouth, Suffolk, Worcester. A complete provider network directory is available online at [MolinaHealthcare.com/Medicare](http://MolinaHealthcare.com/Medicare) and a hard copy can be mailed upon request. For additional information contact, Member Services at (888) 794-7268, (TTY: 711),
- ❖ This Directory includes providers of both Medicare and MassHealth services.
- ❖ Senior Whole Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, ethnicity, national origin, religion, gender, sex, age, mental or physical disability, health status, receipt of healthcare, claims experience, medical history, genetic information, evidence of insurability, geographic location. You can get this document for free in other formats, such as large print, braille, or audio. Call (888) 794-7268, (TTY: 711),. The call is free.
- ❖ Call Senior Whole Health Member Services to request materials in your preferred language.
  - To request your preferred language other than English and/or alternate format, call Member Services at (888) 794-7268, (TTY: 711),.
  - Senior Whole Health will maintain a record of our members preferred language preference and we will keep this information as a standing request for future mailings and communications. This will ensure that our members will not have to make a separate request each time.
  - Please call Member Services at (888) 794-7268, (TTY: 711), if your language preferences (other than English) change at any time.



❖ The list is up-to-date as of **10/01/2021**, but you need to know that:

- Some Senior Whole Health behavioral health network providers may have been added or removed from our network after this Directory was published.
- Some Senior Whole Health providers in our behavioral health network may no longer be accepting new members. If you are having trouble finding a provider who will accept new members, call Member Services at the numbers in the footer of this document and we will help you.
- To get the most up-to-date information about Senior Whole Health's behavioral health network providers in your area call Member Services at the numbers in the footer of this document. The call is free.

Doctors and other health care professionals in Senior Whole Health's behavioral health network are listed on pages 8-10.

You can use the Index in the back of the Directory to find the page where a behavioral health provider is listed.

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## **B. Background Information about Senior Whole Health's Behavioral Health Network Providers**

### **B1. Key terms**

This section explains key terms in our Directory.

- **Behavioral Health Providers** are professionals such as psychiatrists, psychiatric advanced practiced registered nurses, psychologists, social workers, mental health counselors, and other behavioral health professionals who provide care and services. **Services** offered range from outpatient mental health and substance use disorder treatment services such as individual counseling and medication management, to detox, to crisis counseling.
  - The term providers includes facilities such as hospitals, clinics, and other places that provide behavioral health services.
  - Providers that are a part of our plan's behavioral health network are called behavioral health network providers.
- **Behavioral Health Network providers** have contracted with us to deliver services to members of our plan. Behavioral Health Network providers participate in our plan. That means they accept members of our plan and provide services our plan covers. When you use a behavioral health network provider, you usually pay nothing for covered services.

- You may need **prior authorization** to see a specialist or access specific behavioral health services. A **prior authorization** is different than a referral. It means that **Senior Whole Health** (not your network PCP or behavioral health provider) must give you approval **before** we will cover a specific service or an out-of-network provider. If you don't get prior authorization, Senior Whole Health may not cover the service.
  - Prior authorization is **not** needed for:
    - Emergency services;
    - Substance use disorder treatment services; and
    - Behavioral health office visits with a network specialist.
  - Additionally, if you are eligible to get services from Indian health providers, you may use these providers without a referral. We must pay the Indian health provider for those services even if they are out of our plan's network.
  - More information on referrals and prior authorization is available in Chapter 3 of the *Evidence of Coverage*.

## **B2. How to access Senior Whole Health's behavioral health network providers**

You must get all of your covered services from behavioral health providers within our network. If you use behavioral health providers who are not in Senior Whole Health's network (**without prior authorization**), **you will have to pay the bill**.

A **prior authorization** is an approval from Senior Whole Health to seek services outside of our network or to get services not routinely covered by our network **before** you get the services.

The only exceptions to this rule are when you need emergency care and cannot get to a provider in the plan, such as when you are away from home. You can also go outside the plan for other non-emergency services if Senior Whole Health gives you permission first.

- You may change providers within the behavioral health network at any time during the year. If you have been using one network provider, you do not have to keep using that same provider.
- Senior Whole Health works with all the behavioral health providers in our network to accommodate the needs of people with disabilities. As



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applicable, the list of behavioral health network providers in this Directory includes information about the accommodations they provide.

- If you need a behavioral health provider and are not sure if they offer the accommodations you need, Senior Whole Health can help you. Talk to your Nurse Care Manager or Member Services for assistance.

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## C. Senior Whole Health's List of Behavioral Health Network Providers

This part of the Behavioral Health Directory includes a list of Senior Whole Health's behavioral health network providers who participate in and accept Senior Whole Health. It contains:

- **Behavioral Health care professionals** including psychiatrists, psychologists, social workers, and other behavioral health providers; and
- **Facilities** including services provided at outpatient hospitals and clinics.

**Behavioral Health providers are listed in alphabetical order by last name.**

You can also find the provider's name and the page where the provider's additional contact information is in the Index at the end of the Directory. Providers are listed in alphabetical order by last name in the Index. In addition to contact information, provider listings also include specialties and skills, such as languages spoken.

To help you select a behavioral provider near your area, refer to the *Table of Contents* and look for *Senior Whole Health's List of Network Providers* at the beginning of this directory. Then, select a provider type from the list: (e.g., psychiatrists, psychologists, social workers, etc.) Afterwards, in alphabetical format, you may locate behavioral health providers by state, specialty type, city, and zip code.









1. **Type of Provider**
2. **State**
3. **City**
4. **Provider**
5. **Neighborhood/Zip Code**

For some services, you may need prior authorization from Senior Whole Health.



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Symbol legend at the beginning of the Directory, include an abbreviated version of the symbol legend in the footer of every other page of the listings, and consider using three-column tables in provider listings to optimize visibility and space.

Provider Symbols	
Symbol	Reference
	Not accepting patients
	Accepting patients
	Existing patients
	Nursing home only
	Handicapped accessible – wheelchair
	Handicapped accessible – exam room
	Interpretative services in office
	Home based physicians



**ARLINGTON, MA**

**CORMAN, ALAN G MD**  
 Board Certified: Psychiatrist  
 94 PLEASANT ST  
 Arlington, MA 02476  
 Middlesex  
 (781) 643-0310 ♦  
 M,T,Th 12:00P-09:00P Sa  
 08:00A-05:00P  
 Gender: M

**CORMAN, ALAN G MD**  
 Board Certified: Psychiatrist  
 94 PLEASANT ST STE 7  
 Arlington, MA 02476  
 Middlesex  
 (781) 643-0310 ♦  
 M,T 05:00P-09:00P Th  
 04:30P-09:00P Sa 09:00A-01:00P  
 Gender: M

**BOSTON, MA**

**COCHRAN, SARAH L MSW**  
 Board Certified: Clinical Social  
 Worker  
 PURSUCCARE CONNECTICUT  
 PC  
 155 FEDERAL ST STE 700  
 Boston, MA 02110  
 Suffolk  
 (866) 744-1930 ♦ ♿  
 Su,M,T,W,Th,F,Sa 09:00A-09:00P  
 Gender: F

**BROCKTON, MA**

**CAMBRA, SANDRA J MSW**  
 Board Certified: Clinical Social  
 Worker  
 1350 BELMONT ST STE 107  
 Brockton, MA 02301  
 Plymouth  
 (508) 264-9007 ♦  
 T,W 08:00A-10:00P  
 Gender: F

**CHARLESTOWN, MA**

**FERRERAS MENDEZ, MARIA E MC**  
 Board Certified: Licensed Mental  
 Health Counselor  
 FERRERAS COUNSELING AND  
 WELLNESS CE  
 529 MAIN ST SCRAFFTS CTR  
 POWER HOUSE

Charlestown, MA 02129  
 Suffolk  
 (857) 245-6447 ♦  
 M,T,W,Th,F 09:00A-05:00P  
 Spanish  
 Gender: F

**DORCHESTER, MA**

**GOMES, BENEDICTA F MSW**  
 Board Certified: Clinical Social  
 Worker  
 52 JONES AVE  
 Dorchester, MA 02124  
 Suffolk  
 (857) 212-3450 ♦  
 M,T,W,Th 05:00P-07:00P F  
 05:00P-07:30P Sa  
 10:00A-03:00P  
 Creole (Haitian), Portuguese  
 Gender: F

**EAST FREETOWN, MA**

**KELCE, TRACEY MA**  
 Board Certified: Licensed Mental  
 Health Counselor  
 8 CROSSROADS DR  
 East Freetown, MA 02717  
 Bristol  
 (774) 206-6635 ♦ ♿  
 T,W,F,Sa By Appointment  
 Gender: F

**FALL RIVER, MA**

**CRUZ, MARY R MSW**  
 Board Certified: Clinical Social  
 Worker  
 EAST SIDE COUNSELING  
 SERVICES LLC  
 1311 BEDFORD ST  
 Fall River, MA 02723  
 Bristol  
 (508) 567-1477 ♦  
 M,T,W,Th,F 09:00A-07:00P Sa  
 09:00A-05:00P  
 Portuguese  
 Gender: F

**FERREIRA, MARIA M MSW**  
 Board Certified: Clinical Social  
 Worker  
 4 HARTWELL ST STE 304  
 Fall River, MA 02721  
 Bristol  
 (508) 730-2225 ♦ ♿  
 M,T,Th,Sa 08:00A-03:00P

Portuguese  
 Gender: F  
**NEW CARING SOLUTIONS OF G**  
 331 ELSBREE ST  
 Fall River, MA 02720  
 Bristol  
 (774) 955-4115  
 M,T,W,Th,F 07:00A-04:00P

**HAVERHILL, MA**

**BOY, STEPHEN F PHD**  
 Board Certified: Psychologist  
 200 MERRIMACK ST STE 303  
 Haverhill, MA 01830  
 Essex  
 (978) 373-8090 ♦ ♿  
 M 09:30A-06:00P T,Th  
 09:30A-09:00P W 09:30A-05:30P  
 F 09:30A-05:00P  
 Armenian  
 Gender: M

**LAWRENCE, MA**

**FERRERAS MENDEZ, MARIA E MC**  
 Board Certified: Licensed Mental  
 Health Counselor  
 FERRERAS COUNSELING AND  
 WELLNESS CE  
 439 S UNION ST UNIT 2104  
 Lawrence, MA 01843  
 Essex  
 (978) 648-8515 ♦  
 M,T,W,Th,F 09:00A-05:00P  
 Spanish  
 Gender: F

**NEW BEDFORD, MA**

**ALEO, ELAINE R MSW**  
 Board Certified: Clinical Social  
 Worker  
 333 UNION ST  
 New Bedford, MA 02740  
 Bristol  
 (508) 990-0852 ♦ ♿  
 M,W 11:00A-06:00P Sa  
 09:00A-03:00P  
 Portuguese  
 Gender: F  
**ALMEIDA, HELENA I MSW**  
 Board Certified: Clinical Social  
 Worker  
 172 WILLIAM ST



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Alcohol/Substance Abuse  
(continued)**NEW BEDFORD, MA**  
**(continued)**

New Bedford, MA 02740  
Bristol  
(508) 264-6265 ◆  
M,T,W,Th,F 09:00A-05:00P  
Portuguese, Spanish  
Gender: F

**CABRAL, ANALIA M MSW**  
Board Certified: Clinical Social Worker  
333 UNION ST  
New Bedford, MA 02740  
Bristol  
(508) 990-0852 ◆  
M,T,W,Th,F 09:00A-05:00P  
Portuguese  
Gender: F

**HAMPTON, DJARA E MSSW**  
Board Certified: Clinical Social Worker  
460 COUNTY ST  
New Bedford, MA 02740  
Bristol  
(774) 240-9473 ◆ ♿  
M 09:30A-05:00P T  
09:00A-05:00P W 09:30A-07:00P  
Th 12:00P-07:00P F,Sa  
09:00A-07:00P  
Portuguese, Spanish  
Gender: F

**KELCE, TRACEY MA**  
Board Certified: Licensed Mental Health Counselor  
4364 ACUSHNET AVE  
New Bedford, MA 02745  
Bristol  
(774) 206-6635 ◆ ♿  
T,W 07:00A-07:00P F  
07:00A-06:00P Sa 07:00A-12:00P  
Gender: F

**ORR, LINDA E MA**  
Board Certified: Licensed Mental Health Counselor  
333 UNION ST  
New Bedford, MA 02740  
Bristol  
(508) 990-0852 ◆  
M,T,W,Th,F 09:00A-05:00P

Gender: F

**NORTH DARTMOUTH, MA**

**LEARY, NANCY J MSW**  
Board Certified: Clinical Social Worker  
106 STATE RD  
North Dartmouth, MA 02747  
Bristol  
(508) 642-2389 ◆ ♿  
Su 10:00A-04:00P M,W  
09:30A-05:30P F 09:30A-05:00P  
Portuguese  
Gender: F

**NORWOOD, MA**

**COCHRAN, SARAH L MSW**  
Board Certified: Clinical Social Worker  
243 PROSPECT ST  
Norwood, MA 02062  
Norfolk  
(774) 419-6002 ◆  
W,Th By Appointment  
Gender: F

**TAUNTON, MA**

**HAMPTON, DJARA E MSSW**  
Board Certified: Clinical Social Worker  
1 TAUNTON GRN STE 7  
Taunton, MA 02780  
Bristol  
(774) 240-9473 ◆  
M,T,W,Th,F 09:00A-05:00P  
Portuguese, Spanish  
Gender: F

Nurse Practitioner w/ Rx  
Authority**LAWRENCE, MA**

**ORTIZ, MARIBEL DNS**  
Board Certified: Nurse Practitioner w/ Rx Authority  
15 UNION ST STE 404  
Lawrence, MA 01840  
Essex  
(978) 221-7598 ◆  
F 08:30A-03:00P  
Spanish  
Gender: F

**METHUEN, MA**

**ORTIZ, MARIBEL DNS**

Board Certified: Nurse Practitioner w/ Rx Authority  
5 WALLACE ST  
Methuen, MA 01844  
Essex  
(978) 221-7598 ◆ ♿  
M 08:30A-06:30P T,Th  
08:30A-05:00P F 08:30A-03:00P  
Spanish  
Gender: F

**ORTIZ, MARIBEL DNS**  
Board Certified: Nurse Practitioner w/ Rx Authority  
235 MERRIMACK ST  
Methuen, MA 01844  
Essex  
(978) 221-7598 ◆ ♿  
M 08:30A-06:30P T,Th  
08:30A-05:00P F 08:30A-03:00P  
Spanish  
Gender: F

## Psychiatrist

**ARLINGTON, MA**

**CORMAN, ALAN G MD**  
Board Certified: Psychiatrist  
94 PLEASANT ST  
Arlington, MA 02476  
Middlesex  
(781) 643-0310 ◆  
M,T,Th 12:00P-09:00P Sa  
08:00A-05:00P  
Gender: M

**CORMAN, ALAN G MD**  
Board Certified: Psychiatrist  
94 PLEASANT ST STE 7  
Arlington, MA 02476  
Middlesex  
(781) 643-0310 ◆  
M,T 05:00P-09:00P Th  
04:30P-09:00P Sa  
09:00A-01:00P  
Gender: M

## Psychologist

**FAIRHAVEN, MA**

**DEMEDEIROS DUCHARME, ELIZABETH PSYD**  
Board Certified: Psychologist, Licensed Mental Health Counselor  
25 BAYVIEW AVE

⊘ Not accepting patients

◆ Accepting patients

□ Existing patients

★ Nursing home only

♿ Handicapped accessible – wheelchair

ⓔ Handicapped accessible – exam room

□ Interpretative services in the office

🏠 Home based physician

**FAIRHAVEN, MA**

**(continued)**

Fairhaven, MA 02719

Bristol

(508) 992-2194 ♦ ♿

Su 08:00A-07:00P M

08:00A-01:30P T,Th

08:00A-06:00P W 08:00A-01:00P

F 09:00A-01:00P Sa

09:00A-12:00P

Portuguese

Gender: F

**KINGSTON, MA**

**LONG GALLICCHIO, COLLEEN  
PSYD**

Board Certified: Psychologist

161 SUMMER ST

Kingston, MA 02364

Plymouth

(310) 779-8061 ♦

M,T,W,Th,F 09:00A-05:00P

Gender: F

**LONG GALLICCHIO, COLLEEN  
PSYD**

Board Certified: Psychologist

BOODAH INCORPORATED

161 SUMMER ST STE 5

Kingston, MA 02364

Plymouth

(800) 593-2560 ♦

M,T,W,Th,F 09:00A-05:00P

Gender: F

**NORTH READING, MA**

**LONG GALLICCHIO, COLLEEN  
PSYD**

Board Certified: Psychologist

50 MAIN ST STE 201

North Reading, MA 01864

Middlesex

(800) 593-2560 ♦

M,T,W,Th,F 09:00A-05:00P

Gender: F

**LONG GALLICCHIO, COLLEEN  
PSYD**

Board Certified: Psychologist

BOODAH INCORPORATED

50 MAIN ST STE 201

North Reading, MA 01864

Middlesex

(800) 593-2560 ♦

M,T,W,Th,F 09:00A-05:00P

Gender: F



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 ALMEIDA, HELENA I MSW ..... 8

**B**

BOY, STEPHEN F PHD ..... 8

**C**

CABRAL, ANALIA M MSW ..... 9  
 CAMBRA, SANDRA J MSW ..... 8  
 COCHRAN, SARAH L MSW ..... 8, 9  
 CORMAN, ALAN G MD ..... 8, 9  
 CRUZ, MARY R MSW ..... 8

**D**

DEMEDEIROS DUCHARME, ELIZABETH PSYD ..... 9

**F**

FERREIRA, MARIA M MSW ..... 8  
 FERRERAS MENDEZ, MARIA E MC ..... 8

**G**

GOMES, BENEDICTA F MSW ..... 8

**H**

HAMPTON, DJARA E MSSW ..... 9

**K**

KELCE, TRACEY MA ..... 8, 9

**L**

LEARY, NANCY J MSW ..... 9  
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**Senior Whole Health.**  
BY MOLINA HEALTHCARE

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