

Important Changes to Claims Processing System

Thank you for being our provider. We're writing to tell you about some upcoming changes starting March 1, 2021.

Senior Whole Health is implementing enhancements to its claims editing software during prepayment review to comply with Massachusetts Medicaid state-specific guidelines. This includes, but is not limited to, additional edits in the following areas:

- ICD-10 Coding guidelines
- CMS HCPCS Coding guidelines (including Modifiers)
- Places of service constraints
- Unit Limit enforcement

This enhancement will affect claims billed on or after March 1, 2021 and will apply to facility, professional and pharmacy services. While we do believe that most claims are currently complying with correct coding guidelines, we are doing this enhancement to comply with Massachusetts standards of coding.

Additionally, the services/items below will require prior authorization beginning 3/1/2021:

CODE	SERVICE
T1019	PERSONAL CARE SERVICES, PER 15 MINUTES, PART OF THE INDIVIDUALIZED PLAN OF TREATMENT
T1020	PERSONAL CARE SERVICES, PER DIEM, PART OF THE INDIVIDUALIZED PLAN OF TREATMENT
T2003	NON-EMERGENCY TRANSPORTATION; ENCOUNTER OR TRIP
E1390	PRICE MOD REQ O2 CONC SINGLE DELIVERY PORT CAPABLE OF DELIVERING 85% OR >O2 CONC AT PRESC FLOW RATE
E0466	PRICE MOD REQ - HOME VENTILATOR, ANY TYPE, USED WITH NON-INVASIVE INTERFACE
B4149	ENTERAL FORMULA, MANUF/BLEND NATURAL FOODS W INTACT NUTRIENTS, INCL PROT, FATS, CARBS,VITS & MIN- PERTF 100 CAL = 1 UNIT
B4150	ENTERAL FORMULA, NUTRITIONALLY COMPLETE W INTACT NUTRIENTS, PROTEINS, FATS, CHO, VIT, MINERAL 100 CALORIES = 1 UNIT
B4152	ENTERAL TF NUTRITIONALLY COMPLETE, CALORICALLY DENSE =/>1.5 KCAL/ML 100 CALORIES = 1 UNIT
B4153	ENTERAL TF NUTRITIONALLY COMPL-HYDROLYZED PROTEINS (AMINO ACIDS, PEPTIDE CHAIN) 100 CAL/1UNIT
B4154	ENTERAL TF; NUTRITIONALLY COMPLETE, FOR SPECIAL METABOLIC NEEDS, EXCLUDES INHERITED DISEASE , 100 CALORIES = 1 UNIT

B4155	ENTERAL TF NUTRIT INCOMPLETE/MODULAR NUTRIENTS, INCL SPEC NUTRIENTS:100 CALORIES = 1 UNIT
B4164	PARENTERAL NUTRITION SOLUTION: CARBOHYDRATES, 50% OR LESS HOME MIX
B4168	PARENTERAL NUTRITION SOLUTION; AMINO ACID, 3.5%, HOME MIX
B4176	PARENTERAL NUTRITION SOLUTION; AMINO ACID, 7% - 8.5%, HOME MIX
B4178	PARENTERAL NUTRITION SOLUTION: AMINO ACID, GREATER THAN 8.5% HOME MIX
B4180	PARENTERAL NUTRITION SOLUTION; CARBOHYDRATES, GREATER THAN 50% HOME MIX
B4185	PARENTERAL NUTRITION SOLUTION, NOT OTHERWISE SPECIFIED, 10 GRAMS LIPIDS
B4187	OMEGAVEN, 10 GRAMS LIPIDS
B4189	PARENTERAL; COMPOUNDED AMINO ACID & CARBOHYDRATES W ELECTROLYTES 10 - 51 GRAMS
B4193	PARENTERAL; COMPOUNDED AMINO ACID & CARBOHYDRATES 52 - 73 GRAMS
B4197	PARENTERAL; COMPOUNDED AMINO ACID & CARBOHYDRATES 74 - 100 GRAMS
B4199	PARENTERAL; COMPOUNDED AMINO ACID & CARBOHYDRATES OVER 100 GRAMS
B4216	PARENTERAL NUTRITION; ADDITIVES HOME MIX, PER DAY
B5000	PARENTERAL NUTRITION SOLUTION COMPOUNDED AMINO ACID & CARBOHYDRATES WITH ELECTROLYTES, TRACE ELEMENTS, & VITAMINS, INCLU
B5100	PARENTERAL NUTRITION SOLUTION COMPOUNDED AMINO ACID & CARBOHYDRATES WITH ELECTROLYTES, TRACE ELEMENTS, & VITAMINS, INCLU

Authorization is not a guarantee of payment. You have the right to appeal our decision.

To get prior authorization, please fax your request to Clinical UM department at 508-823-6375. The request form is available at seniorwholehealthMA.com.

Sincerely,

Senior Whole Health