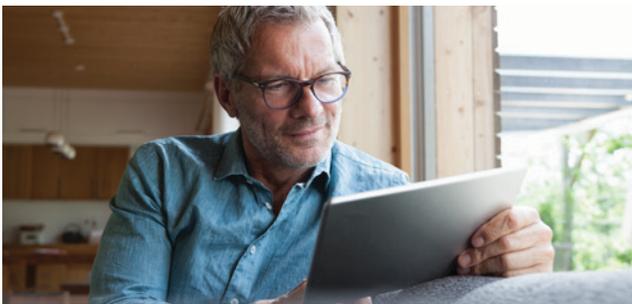


Magellan Healthcare Behavioral Health Services

Helping you live life to its fullest

Being healthy goes beyond your physical health. It also means having good mental health. Mental health includes your emotional, psychological, and social well-being. Your mental health is important. It helps you handle stress, relate to others, and make choices.

Behavioral health (BH) brings together care for mental and physical health to help you live your best life. Magellan Healthcare, Senior Whole Health's BH services administrator, connects you with the right care when it's needed most. They make accessing behavioral health and substance abuse support easy for you through:



Member services—Magellan Behavioral Health Member Services is available to assist you at 1-800-424-6628, 24 hours a day, seven days a week. Member Services can help you with:

- Questions about services, benefits and eligibility
- Finding a provider
- Accessing behavioral health services
- Filing complaints



Inpatient and outpatient BH services—You get access to a wide range of inpatient and outpatient BH services including:

- Partial hospitalizations
- Psychological testing
- Care coordination
- Telehealth



Network—Nationwide access to a network of licensed behavioral health providers which includes:

- Psychiatrists
- Psychologists
- Professional counselors
- Marriage/family therapists
- Clinical social workers
- Alcohol/drug/addiction counselors



Coordination of Care—A care coordinator can help you with:

- Developing a plan to address behavioral health concerns
- Managing medicine
- Navigating support
- Finding resources
- Resolving conflicts and issues with personal relationships, work, school, legal concerns, etc.
- Ongoing care coordination, when eligible



Transitions of care—Get help transitioning from the hospital to your home or neighborhood treatment facility. Support includes:

- Discharge planning
- Welcome home calls
- Scheduling follow-up appointments with your provider to make sure you stay on the path to wellness



Telehealth—Telehealth is a convenient and secure way to speak with a licensed therapist or psychiatrist. Schedule an appointment and access care anywhere using a computer, tablet, or cell with access to the internet. For information on how to set up a telehealth visit, call Magellan Behavioral Health Member Services at 1-800-424-6628.

Want to learn more about your Magellan behavioral health benefits?
Visit www.seniorwholehealthMA.com or call **1-888-794-7268** (TTY 711)
from 8 a.m. to 8 p.m., 7 days a week.